

Facilities: Car Parks  
Proactive Release : 30 October 2019

14 October 2019

9(2)(a)

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E-mail: 9(2)(a)

Dear 9(2)(a)

### Official Information Act (1982) Request

I write in response to your Official Information Act request dated 07 October 2019. You requested the following information:

- 1. The amount of money Counties Manukau DHB has made from parking fees from January 01 2017 until today (07/10/19).**
  - o *Could I have this information laid out in a table showing fees generated from each parking building/ area per year.*

Counties Manukau DHB does not derive any revenue from car park fees at our facilities.

For context, the Counties Manukau Health services provide healthcare to over 569,400 people who reside in the Counties Manukau region, and has a workforce of more than 10,000 employees. In addition, we also provide the National Burns Centre, supra-regional acute and rehabilitation Spinal Services, and specialist plastics and orthopaedic care at our facilities. The Middlemore Hospital Emergency Department see over 118,000 presentations per year, and Manukau Super Clinic services see more than 25,000 appointments per month.

We have multiple health service sites across Counties Manukau, however a significant number of people do travel to and park at Middlemore Hospital. Car parking at Middlemore Hospital requires payment. At all other CM Health community sites, including at Pukekohe, Waiuku, Botany, Papakura, Otara and Manukau, car parking is free for all patients/ visitors, and employees. There are 531 free car parks at the Manukau Super Clinic/ Health Park site, with 22 designated for Mobility Permit accessible car-parks, and a shuttle between the Middlemore and Manukau sites.

At Middlemore, a concession agreement between Counties Manukau DHB and Accident Compensation Corporation (ACC) means that the DHB does not receive any revenue (directly or

indirectly) from car parks at Middlemore Hospital. The revenue derived from these fees is the property of ACC, as the current concession holder. The agreement states:

- *“Ownership of, and unencumbered legal title in, the Carpark Assets or any part of these is vested in, and shall remain with, the Hospital”.*
- It is a grant of concession where *“The hospital grants the Company the right to: a) operate; b) impose fees on users of; and c) maintain and repair the parking facilities until the end of the concession period”.*
- Wilson Parking manage the day-to-day operations of the car park facilities, via a direct contract arrangement with ACC.

Our general approach to paid parking at Middlemore Hospital has been to balance the need to maintain existing infrastructure, and fund facilities required to meet the needs of our rapidly growing population, with recognition that the cost of parking can be challenging for some people. In the last year, there have been changes to car-parking services, locations and facilities, due in part to new construction on our site, and the relocation of some designated car park capacity.

Establishing the concession agreement enabled CMDHB to gain use of extended and improved car park capacity on the Middlemore Hospital site. There are now more than 2,300 car parks at Middlemore Hospital (for employees, patient and visitor use). Of these, approximately 609 are public car-parks; with 42 are designated Mobility Permit accessible car-parks. Anyone using these car parks pays, with weekly /daily and designated car park rates for staff, and hourly rates for visitors.

While most people using the Middlemore Hospital car parks will pay, some Middlemore Hospital car parks are designated as “free” to users, or are used for DHB requirements (e.g. Fleet vehicles, and Senior Medical Officer parking entitlements). The Kidz First Hospital and Adult Rehabilitation services on the Middlemore Hospital site also have small, designated free-parking areas. These spaces are allocated for parents needing to stay overnight, and for rehabilitation patients attending outpatient therapy appointments. CM Health pays ACC directly for these car parking spaces.

CM Health has procedures in place, in conjunction with ACC as car park owners, to identify close family members, who may be eligible to get subsidised parking at Middlemore Hospital. Based on hardship, some close family of long-term or seriously unwell patients, or “partners in care” who require more than a week of daily access to Middlemore Hospital to support a patient, may qualify for compassionate parking, which is discounted to \$50 per week for one designated vehicle.

Where appropriate, we also encourage the use of alternative options to get to the Middlemore Hospital site, including use of public transport and car-sharing options for staff, to help manage access to the hospital site for emergency needs and patients.

Car parks fees help prevent the hospital parking from becoming the low-cost option for people using Middlemore Train Station. This approach ensures parking intended for patients and visitors is less likely to be taken by people who do not have need to visit our sites.

I trust this information satisfactorily answers your query. If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act.

Please note that this response or an edited version of this may be published on the Counties Manukau DHB website.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'F. Apa', with a stylized flourish.

Fepulea'i Margie Apa  
Chief Executive Officer  
**Counties Manukau Health**