

Funder: Primary Care
Proactive Release: 24 July 2019



12 July 2019

[REDACTED]
[REDACTED]
[REDACTED]

E-mail: [REDACTED]

Dear [REDACTED]

Official Information Act (1982) Request

I write in response to your Official Information Act request, received by Counties Manukau Health (CM Health) on 19 June 2019, via transfer from the Ministry of Health, under section 14 of the Act. You requested the following information:

A. Please advise how many Primary Health providers have had their Back-to-Back contract terminated by a Primary Health Organisation for failure to achieve Foundation Standards during the period January 2017 to the present day.

- 1. How many Primary Health providers had not achieved Foundation Standard certification by 01 July 2017?**
- 2. When did those Primary Health providers achieve Foundation Standard certification?**
- 3. Do any Primary Health providers who are required to hold Foundation Standard certification not currently hold that certification?**
- 4. Did any Primary Health providers have capitation-based funding withdrawn as a result of not having achieved Foundation Standard by 01 July 2017?**

B. Please supply the following information under the Official Information Act (OIA) - memorandums, emails, letters, minutes of meetings etc. relating to the termination of such contracts.

Responses for Counties Manukau are below:

A. CM Health is not aware of any providers (general practices) who had had their 'back-to-back' contracts with Primary Health Organisations (PHOs) terminated for failure to achieve Foundation Standards during the period January 2017 to the present day.

1. As at 1 July 2017, we were aware of eight (8) practices that were working towards meeting either the Foundation Standards or Cornerstone accreditation. Of these, seven (7) were awaiting a "Cornerstone" assessment with the Royal College of General Practitioners (the assessment process that includes the Foundation Standards) in the period from July to September 2017. This

situation was due a national challenge with availability of assessors prior to 1 July 2017. The other provider was due to close [ceased business] in August 2017.

2. Once they could be assessed, all of the practices awaiting "Cornerstone" assessment achieved a Cornerstone certification in the period from July to September 2017.
 3. Not that we are aware of.
 4. Not that we are aware of.
- B. As we are not aware of any providers who have had their 'back-to-back' contracts terminated by a Primary Health Organisation, we do not hold any information within the scope of this part of your request.

I trust this information satisfactorily answers your query. If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act.

Please note that this response or an edited version of this may be published on the Counties Manukau DHB website.

Yours sincerely,



Fepulea'i Margie Apa
Chief Executive Officer
Counties Manukau Health