

10<sup>th</sup> November 2020

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

Dear [REDACTED]

### Official Information Act Request for – Theft of Hospital Items

I write in response to your Official Information Act request received by us on the 16<sup>th</sup> October 2020, you requested the following information:

**Year on year for the last five completed financial years, can you please tell me the total value of items belonging to your DHB believed to have been stolen from your hospital(s)?**

**Also, for the last completed financial year, can you please tell me what are the top five most stolen items?**

#### Counties Manukau Health Response:

It is difficult for us to comprehensively respond to your query, as there is no single place for collation of this type of data.

Our Security Service and Incident Management Team advise that in the period requested there have been fifty-three incidents logged as theft of DHB owned-property. The Incident Reporting System is not intended to include a cost/value of items stolen, therefore the table below only includes the total items reported as stolen between 2015-2020 year to date. This information covers reported theft of property at all CM Health hospital sites, and community services for items owned by the DHB (or in the case of IT equipment, our support agency).

Year	Incident Total
2015	8
2016	9
2017	3
2018	13
2019	9
2020 YTD	11
<b>Total</b>	<b>53</b>

Table 1: Data Sourced Safety First 03/11/2020

The most reported stolen items are electronic devices such as; mobile phones, laptops, tablets/iPads and device chargers.

Logging an incident of theft of property has a human factor element to it, because of this we accept that this information is not an exhaustive list of CM Health-owned property that has been stolen in the period requested, this information should be treated as indicative rather than conclusive.

For context Counties Manukau Health employs over 7,500 staff and provides health and support services to people living in the Counties Manukau region (approx. 569,400 people). We see over 118,000 people in our Emergency Department each year, and over 2,000 visitors come through Middlemore Hospital daily.

I trust that this information is helpful. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Fepulea'i Margie Apa', written in a cursive style.

**Fepulea'i Margie Apa**  
**Chief Executive Officer**  
**Counties Manukau Health**