

Youth Primary Care Provider and Support Staff Climate Survey

All staff

1) What is your role in the practice?

2) Have you received training or orientation on any of the following?

- ☐ Providing services to young people
- ☐ How to communicate effectively with young people
- ☐ What the key areas of focus are for young people
- ☐ The importance of having the same friendly attitude toward all young people regardless of ability to pay, age, sex, marital status, schooling, ethnicity or sexual orientation
- ☐ The policy on privacy and confidentiality
- ☐ Policies and procedures to ensure free or affordable care to young people

3) Do you think the opening hours of this service are appropriate for young people?

- ☐ Yes
- ☐ No

4) Do you think the cost of this service is appropriate for young people?

- ☐ Yes
- ☐ No

5) During registration and payment can anyone overhear conversations?

- ☐ Yes
- ☐ No

6) Do you feel you have the motivation to improve the quality of care for young people?

- ☐ Yes
- ☐ No

7) Would you tell the parents or teachers of a young person about the problem he/she came to the facility with, without the young person knowing?

- ☐ Yes
- ☐ No

8) Are there any other comments you would like to add?

Clinical Staff Only

9) When you see a young person do you....

- ☐ Ensure no one can see or hear from the outside
- ☐ Explain to accompanying adults that you routinely spend time alone with the young person
- ☐ Explain that no information will be shared without their permission unless it causes harm to themselves or others
- ☐ Ask about their cultural identity and needs
- ☐ Ask their first language and offer interpretive services as needed
- ☐ Ask about their home life and relationships
- ☐ Ask about their education, training or employment
- ☐ Ask about their eating habits and physical exercise
- ☐ Ask about sexuality (including sexual relationships and gender identity)
- ☐ Ask about sexual health and contraception
- ☐ Ask about smoking, alcohol and other substances
- ☐ Ask about mood and mental health

10) When a young person comes to your clinic, do you provide services or referrals for the following?

- ☐ Mental health
- ☐ Physical activity and Nutrition
- ☐ Family planning and contraception
- ☐ Abortion
- ☐ Antenatal & Postnatal care
- ☐ Reproductive infections and sexually transmissible diseases
- ☐ Sexual Violence
- ☐ Family Violence
- ☐ Bullying & School Violence
- ☐ Substance use and disorders
- ☐ Injuries
- ☐ Eating disorders
- ☐ Common conditions during adolescence - eg. fatigue, abdominal pain, headache

11) Do you inform young people about other appropriate health, social and other services they may need?

- ☐ Yes
- ☐ No

12) Have you ever involved...

a) Young people in planning, monitoring and evaluating?

- ☐ Yes
- ☐ No

b)Minority groups of young people in planning monitoring and evaluation?

- ☐ Yes
- ☐ No

13) Are there any other comments you would like to add?